



GOVERNMENT
OF SERBIA



#EY
ЗА ТЕБЕ

Health care protection for asylum seekers and persons granted asylum or temporary protection in the Republic of Serbia

- Asylum seekers and persons granted asylum or temporary protection in the Republic of Serbia have the right to health care protection in accordance with the Law on Asylum and Temporary Protection and the regulations governing the health care of foreigners.
- In case of a need for health care, asylum seekers and persons who were granted asylum or temporary protection, visit Primary Health Centre in the municipality where they are privately accommodated. An adult visits a general practitioner (GP), while a child, up to 18 years of age, visits a paediatrician.
- In case that further medical examination or treatment is needed, GP doctor or pediatrician issues a referral letter for the specialized examination in the respective health care institution. When visiting Primary Health Centre or other health care institution, it is mandatory to bring an ID card that was issued by the competent state institution of Republic of Serbia, which proves the identity and a legal ground for residence.



- If you are not fluent in Serbian, expect some doctors may require the presence of an interpreter at your medical appointment, while others may agree to use phone interpretation.
- Medical examinations are being scheduled, unless it is an emergency based on the estimation of the medical staff of the respective health care institution.
- It is necessary to follow the doctor's instructions.
- In case when medical doctors prescribe necessary medications, there is a possibility of providing them through the Ministry of Health of the Republic of Serbia, during the implementation of the projects funded by the European Union.
- Some medical services and medicines are not provided free of charge and you will be asked to pay either fully or partially.

Crisis Response and Policy Centre (CRPC) is an implementing partner of the United Nations High Commissioner for Refugees (UNHCR) and provides services in the field of cultural mediation and direct interpretation on more than ten languages while visiting health care institutions. In case that our assistance is needed, you can contact us on the following CRPC duty phone:

 **+381600991634**, from 8 am until 4 pm, Monday to Friday.

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